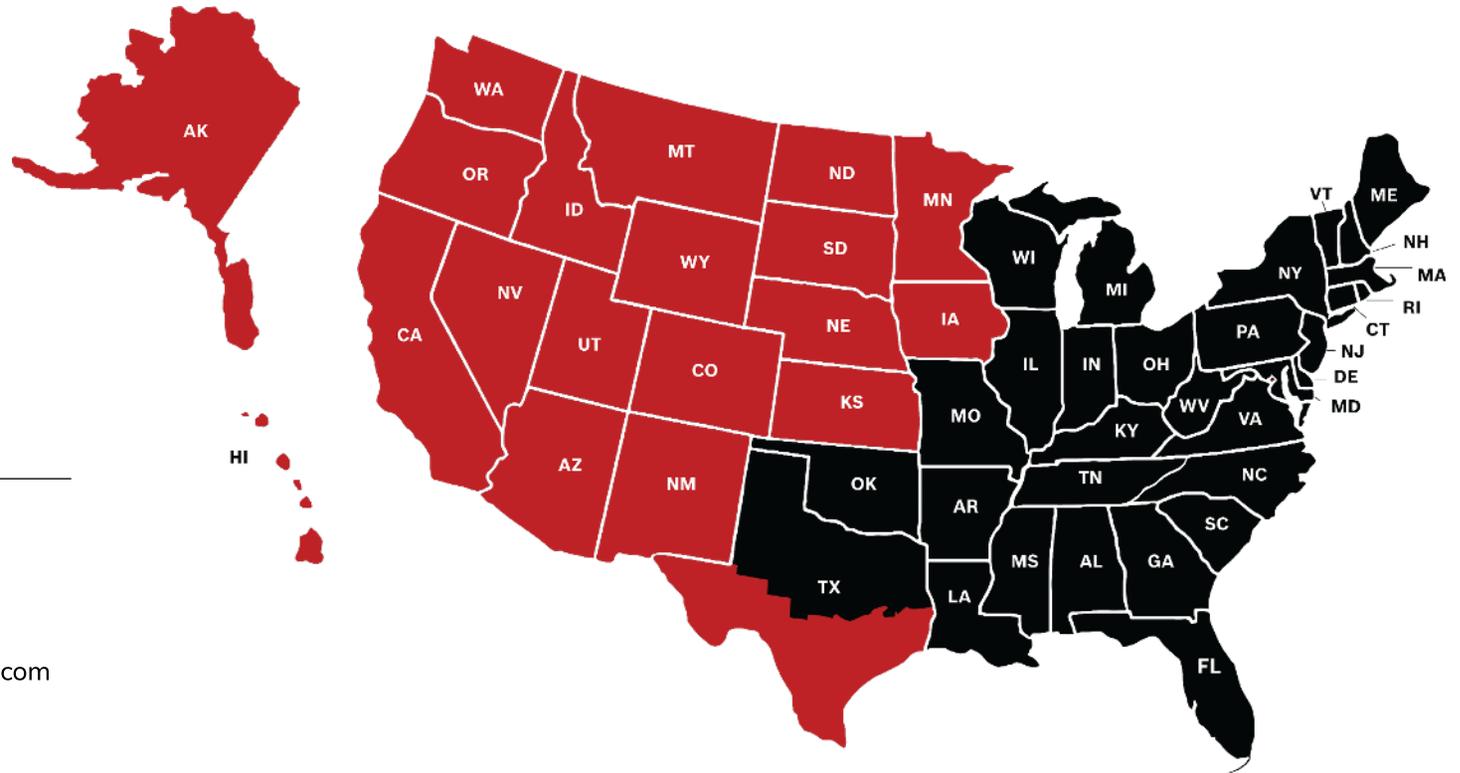


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Sales Territory Map & Marketing Contact Booklet

Intrusion & Access Control



Jeff Swan
Senior Vice President, Americas
585-503-4255
jeffrey.swan@radionix.com

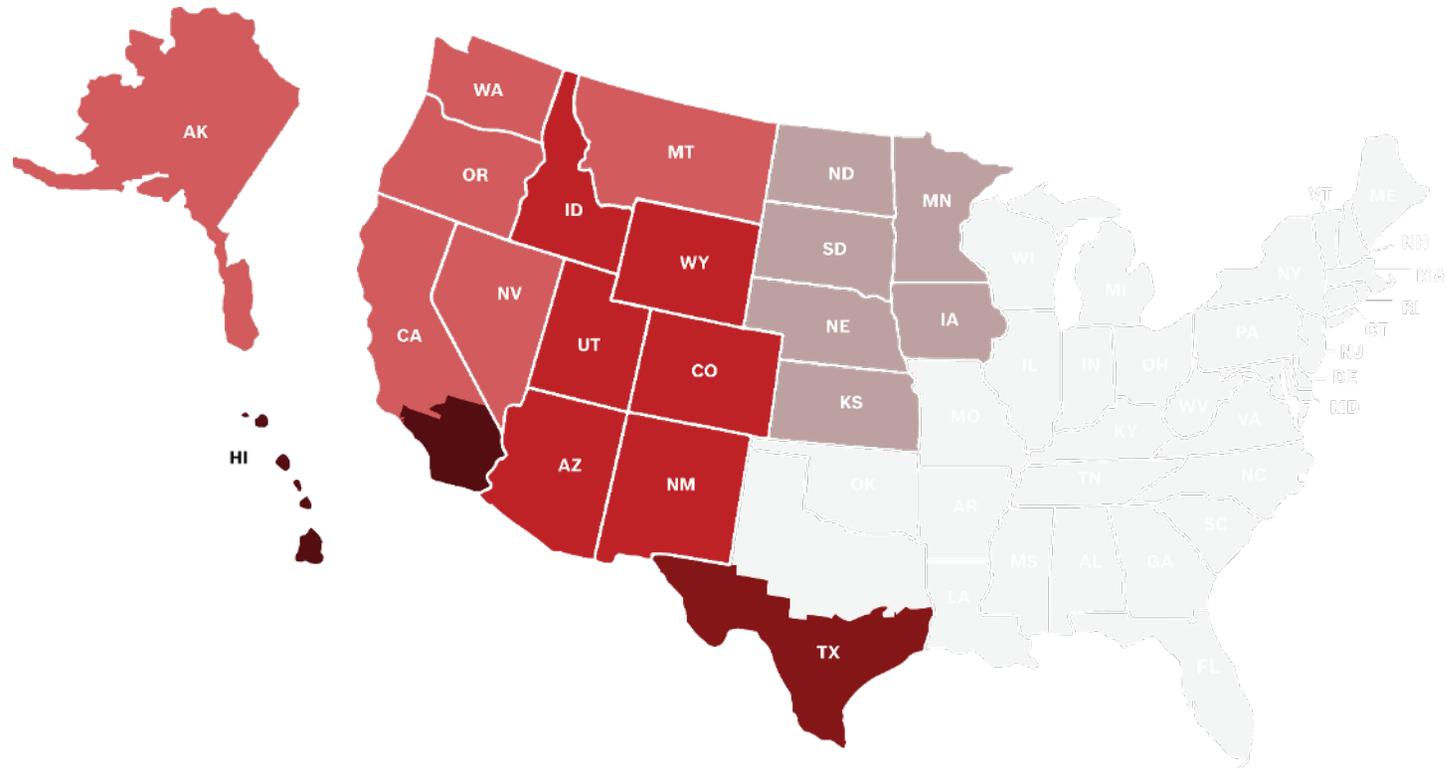
Elias Melendrez
Vice President Sales
949-220-6231
elias.melendrez@keenfinity-group.com

West Region

Jeremy Blakeney
Sales Director, West & LATAM
801-369-8371
jeremy.blakeney@radionix.com

East Region

Kristy Mast
Sales Director, East
828-430-1361
kristy.mast@radionix.com



Sales Director, West & LATAM
Jeremy Blakeney
801.369.8371
jeremy.blakeney@radionix.com

AK, WA, OR, MT, N-CA, NV
Chris Lee
925-519-1077
chris.lee@radionix.com

S.CA, HI
Russell Massrey
310-606-0464
russell.massrey@radionix.com

ID, WY, UT, CO, AZ, NM, Las Vegas, El Paso
Todd Terry
480-881-7090
todd.terry@radionix.com

S-TX
Kenny Stetz
281-224-6136
kenneth.stetz@radionix.com

ND, SD, NE, KS, MN, IA
Open
Contact Sales Director West & LATAM
jeremy.blakeney@radionix.com

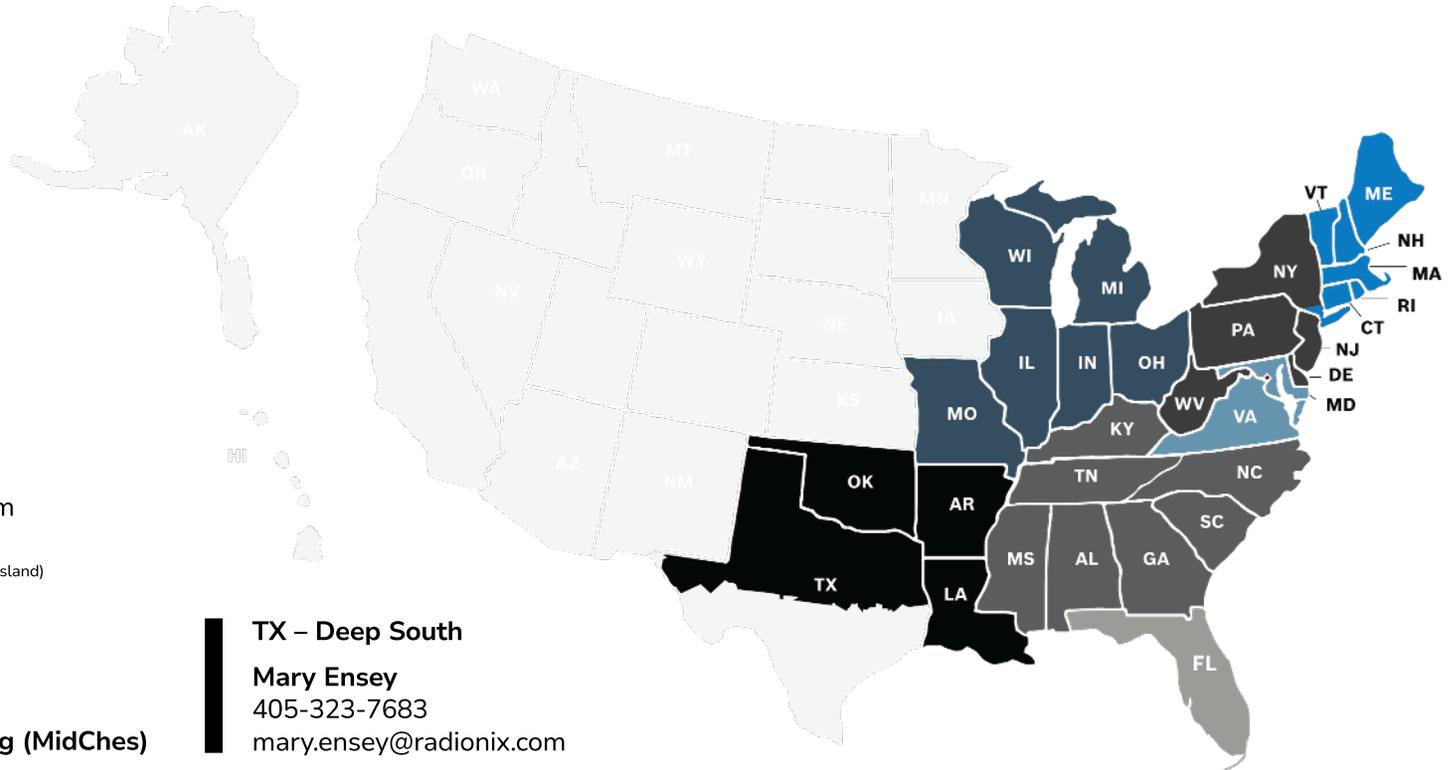
Technical Account Manager

Open – West
Contact Sales Director West & LATAM
jeremy.blakeney@radionix.com

Open - Desert West
Contact Sales Director West & LATAM
jeremy.blakeney@radionix.com

Inside Sales Representative

Gerry Ely
585-678-3729
gerald.ely@radionix.com



Sales Director, East

Kristy Mast
828-430-1361
kristy.mast@radionix.com

N, NYC metro and Long Island

Dan Camarda
516-732-0900
dan.camarda@keenfinity-group.com

NJ, PA, WV, DE, NY (Except NYC and Long Island)

John Centofanti
651-870-2153
john.centofanti@radionix.com

Chesapeake & Midlantic Marketing (MidChes)

Steve Pennington
410-612-9640
support@midches.com

SouthEast

Hunter Higgins
864-549-5241
hunter.higgins@radionix.com

FL

Tom Francescangeli
561-764-8085
tom.francescangeli@radionix.com

TX - Deep South

Mary Ensey
405-323-7683
mary.ensey@radionix.com

Great Lakes

Ken Havard
313-296-9877
ken.havard@radionix.com

Field Sales Engineer

Brad Raggianti
727-247-2320
brad.raggianti@radionix.com

Todd Spencer
315-310-9321
todd.spencer@radionix.com

Inside Sales Representative

Stephen Neckers
585-472-0491
stephen.neckers@radionix.com

Jonathan Garcia
315-310-3020
jonathan.garcia2@radionix.com

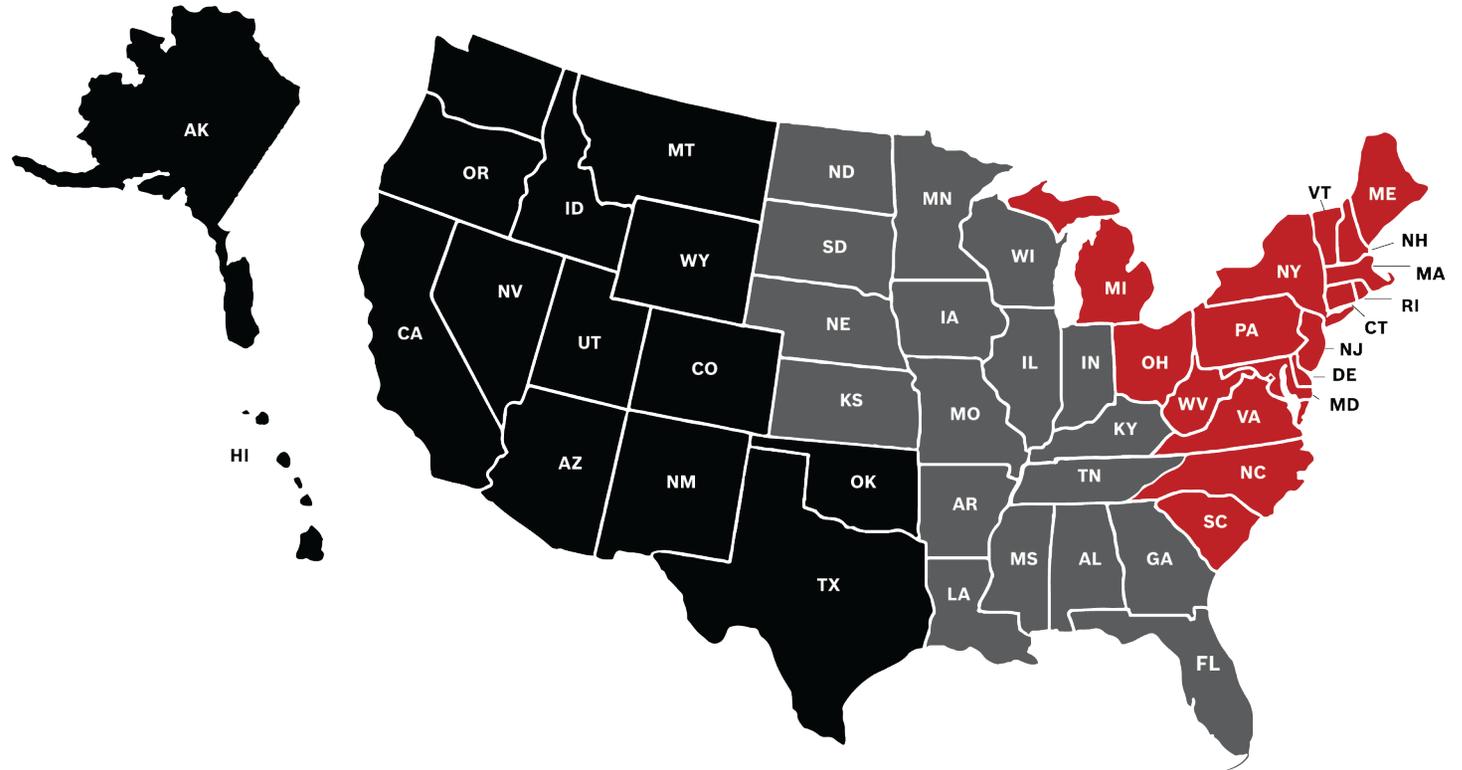
Jeff McVicar
Director of Strategic Accounts - Integrators
585-212-1244
jeff.mcvicar@radionix.com

Mike Dawson
Key Account Manager
470-389-4924
michael.dawson@radionix.com

Darius Valaitis
Enterprise Account Manager
941-348-7030
darius.valaitis@radionix.com

Allison Weiss
Enterprise Account Manager
585-298-0252
allison.weiss@radionix.com

Michael Graham
Field Sales Engineer
585-678-3111
michael.graham@radionix.com



Ron Lindsey
Director of Distribution
315-576-7218
ron.lindsey@radionix.com

**Distribution Manager
West Region**

Kassie Coert-LeMaitre
585-402-0386
kassie.coert-lemaitre@radionix.com

**Distribution Manager
Central Region**

John Futrell
585-212-3848
john.futrell@radionix.com

**Distribution Manager
East Region**

Charlie Walker
843-214-0756
charlie.walker@radionix.com



Jacquelyn Davies
VP Canadian Sales and Operations / Managing Director
647-746-1055
jacquelyn.davies@keenfinity-group.com

David Heath
Key Account Manager
647-460-8057
david.heath@keenfinity-group.com

Core Products - West Region
YT, NT, NU, BC, AB, SK, MB

Mike Hogg
Account Manager – Intrusion
604-200-8849
mike@coreproducts.ca

Novytec Marketing - Central Region
ON

Gavin Daly
Account Manager – Intrusion
905-749-1882
gdaly@novytec.ca

Novytec Marketing - East Region
QC, NB, NS, PE, NL

Mathieu Racine
Account Manager – Intrusion
514-990-6111 x 3
mracine@novytec.ca

Jeff Swan
Senior Vice President, Americas
585-503-4255
jeffrey.swan@radionix.com

Corey Azore
Dealer Program Manager
585-212-3476
corey.azore@radionix.com

Elizabeth Christenson
Senior Manager, Marketing Communications
952-736-4269
elizabeth.christenson@radionix.com

Wayne Drummond
Pre-Sales Systems Engineer
800-289-0096
presales.support@radionix.com

Jeromy McIlwaine
Manager, Customer Technical Success
585-678-3329
jeromy.mcilwaine@radionix.com

Keegan Kinslow
Customer & Business Enablement
315-310-0103
keegan.kinslow@radionix.com

Katelynd Boles
Business Owner, Access Control
585-776-4160
katelynd.boles@radionix.com

Tom Mechler
**Regional Marketing Manager,
Intrusion Products**
585-503-1404
tom.mechler@radionix.com

Accounts Receivable

ar.americas@keenfinity-group.com
n/a

Questions related to billing, payments, or account balances

Installer Services

installer.services@radionix.com
800-289-0096 opt 6

Assistance with installation setup or field service coordination

Pre-Sales

presales@radionix.com
800-289-0096 opt 2

General product inquiries, system design, or solution fit guidance

Technical Support

technicalsuccess@radionix.com
800-289-0096 opt 4

Troubleshoot technical issues with hardware or software

Integrated Solutions

Integrations@radionix.com
n/a

Help with integration on 3rd-party systems like Genetec

Customer Service

radionix.inquiries.amec@radionix.com
800-289-0096 opt 3

Order placement, order tracking, or general service questions

Customer Service - Key Accounts

customerservice.keyaccounts.nam@keenfinity-group.com
866-612-1301

Dedicated support for key account customers

Request Status

radionix.orders.amec@radionix.com
n/a

Check the status of orders, returns, or support tickets

Account Maintenance

radionix.inquiries.amec@radionix.com
n/a

Request changes to existing accounts or set up new ones

Training

Training@radionix.com
800-289-0096 opt 7

Register for or ask about product training and certifications

Repairs / Spare Parts

radionix.orders.amec@radionix.com
800-289-0096 opt 5

Request spare parts or arrange repairs for devices

Credit Returns

radionix.inquiries.amec@radionix.com
n/a

Support for returns, credit requests, or account inquiries